Highlights Report **AOFM**



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Responses:	
46 of 49	

Response Rate:
94%

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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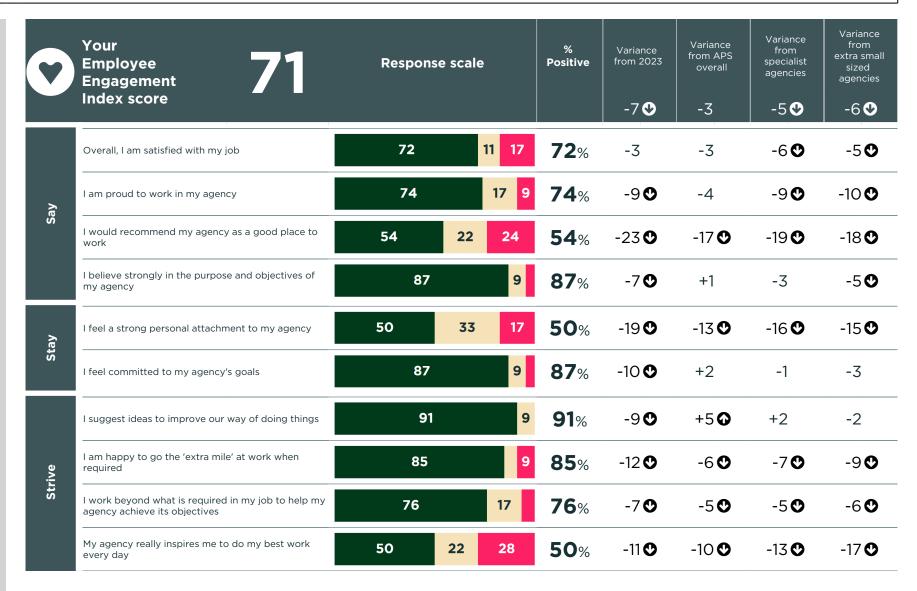


Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor	Response scal	e	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	Index score				0	-1	-2	-2
	My supervisor engages with staff on how to respond to future challenges	72	15 13	72 %	-9♥	-8♥	-8♥	-6♥
/isor	My supervisor can deliver difficult advice whilst maintaining relationships	74	13 13	74%	+2	-6 O	-5♥	-6♥
Superv	My supervisor invites a range of views, including those different to their own	78	9 13	78 %	+6 	-4	-5♥	-3
Immediate Supervisor	My supervisor encourages my team to regularly review and improve our work	80	11 9	80%	-3	-2	-1	-2
<u>m</u>	My supervisor is invested in my development	80	9 11	80%	+5 	+3	+2	+3
	My supervisor ensures that my workgroup delivers on what we are responsible for	87	11	87 %	+9	-1	-1	-2
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	72	11 17	72 %	+80	-7 •	-5♥	-6♥
	My immediate supervisor encourages me	70	22 9	70%	+3	-8♥	-8 ♥	-9 0
	My supervisor actively ensures that everyone can be included in workplace activities	80	13	80%	-6♥	-4	-3	-3
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	80	13	80%	-	0	0	0
Key	At least 5 percentage points greater than comparator	At least 5 percentage	points less tha	n comparator		Positive N	Neutral Negative	

Australian Government
Australian Public Service Commission

2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.

2	Your SES Manager Leadership Index score	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies -	Variance from extra small sized agencies -	
	My SES manager clearly articulates the direction and priorities for our area	The data for this question has been	hidden for and	onymity reason	ns.	1		
	My SES manager presents convincing arguments and persuades others towards an outcome	The data for this question has been	hidden for and	nymity reason	7 <i>5.</i>			
Manager	My SES manager promotes cooperation within and between agencies	The data for this question has been	hidden for and	nymity reasol	ns.			
SES M	My SES manager encourages innovation and creativity	The data for this question has been hidden for anonymity reasons.						
	My SES manager creates an environment that enables us to deliver our best	The data for this question has been	hidden for and	nymity reasor	ns.			
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	The data for this question has been	hidden for and	nymity reasor	7S.			
	Other similar questions							
	In my agency, the SES work as a team	The data for this question has been	hidden for and	nymity reason	1 <i>5.</i>			
	In my agency, the SES clearly articulate the direction and priorities for our agency	The data for this question has been	hidden for and	nymity reason	7 <i>5.</i>			
	My SES manager routinely promotes the use of data and evidence to deliver outcomes	The data for this question has been	hidden for and	nymity reason	1s.			



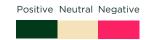
Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





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Communication and change



Communication

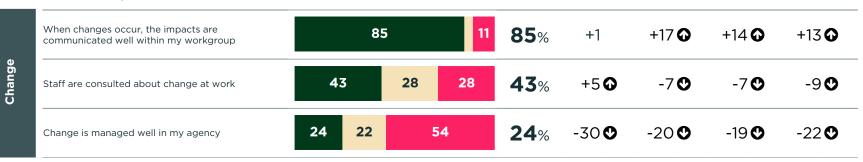
The Communication Index measures communication at the individual, group and agency level.

9	Your Communication Index score	60	Res	ponse sca	ile	% Positive	Variance from 2023 -7 €	Variance from APS overall -9 ⊕	Variance from specialist agencies	Variance from extra small sized agencies
			,				-/ 😈	-90	-100	-8♥
tion	My supervisor communicates ef	ffectively	7	76	13 11	76 %	+7 6	-5♥	-5♥	-2
Communication	My SES manager communicates	s effectively	The data for th	his question	has been hi	idden for and	nymity reaso	ns.		
Con	Internal communication within reffective	my agency is	46	20	35	46%	-18 ♥	-12 O	-12 ♥	-9♥

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions



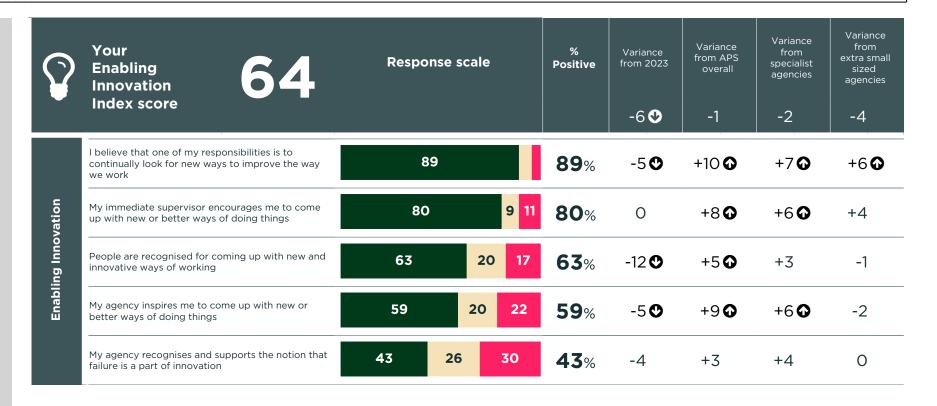
Key At least 5 percentage points greater than comparator
At least 5 percentage points less than comparator

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.



Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

+	Your Wellbeing Policies and Support Index score	Respon	se scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	score				+2	-8♥	-9♥	-11 👁
Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	50	30 20	50%	0	-18 👁	-20 O	-19 ♡
and Sup	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	50	26 24	50%	+11 🐼	-16 👁	-19 👁	-22 O
Policies	My agency does a good job of promoting health and wellbeing	50	28 22	50%	+14 🟠	-16 👁	-18 👁	-17 ♥
Wellbeing F	I think my agency cares about my health and wellbeing	54	28 17	54%	+2	-10 👁	-15 👁	-19 O
Well	I believe my immediate supervisor cares about my health and wellbeing	83	9	9 83%	+2	-4	-6♥	-5♥
	Other similar questions							
	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	59	17 24	59%	-	-16 ♥	- 17 ♥	-17 👁
Wellbeing	The people in my workgroup are able to bring up problems and tough issues	74	17	9 74%	-	-6♥	-80	-10 🛡
Well	I receive the respect I deserve from my colleagues at work	72	15 1	72 %	-12 👁	-10 👁	-10 👁	-10 👁
	My agency supports and actively promotes an inclusive workplace culture	48	24 28	48%	-27 O	-33 O	-32 O	-31 👁

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



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Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		24%	+70	+13 🐼	+12 🐼	+90
Very good		28%	-8♥	-6♥	-9 0	-9 0
Good		37 %	+9♠	-1	+1	+3
Fair		9%	-11 👁	-5♥	-3	-3
Poor		2%	+2	-1	0	0
What best describes your current workload?						
Well above capacity - too much work		13%	+2	-9 0	-9 0	-11 👁
Slightly above capacity - lots of work to do		37 %	-7♥	-3	-3	-5♥
At capacity - about the right amount of work to do		28%	-5♥	-3	-2	0
Slightly below capacity – available for more work		20%	+80	+14 🐼	+13 🐼	+14 🟠
Well below capacity - not enough work		2%	+2	+1	+1	+1

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

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Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		4%	+4	-1	+1	+1
Often		9%	-2	-16 ♥	-15 ♥	-15 ♥
Sometimes		59 %	-2	+9	+80	+10 🐼
Rarely		28%	+3	+90	+80	+6�
Never		0%	-3	-2	-2	-2
To what extent is your work emotionally demanding?						
To a very large extent	I	4%	+4	-3	-2	-2
To a large extent		11%	-6 0	-9♥	-7♥	-5♥
Somewhat		30 %	0	-80	-7 ♥	-80
To a small extent		37 %	+60	+13 🐼	+10 🐼	+90
To a very small extent		17 %	-5 0	+80	+60	+5 0
I feel burned out by my work						
Strongly agree		7 %	+7 0	-1	0	-1
Agree		17%	+1	-6 O	-4	-3
Neither agree nor disagree		24%	-12 🛇	-80	-6 0	-4
Disagree		39%	+3	+90	+60	+60
Strongly disagree		13%	+2	+6•	+4	0

Australian Government
Australian Public Service Commission

At least 5 percentage points less than comparator

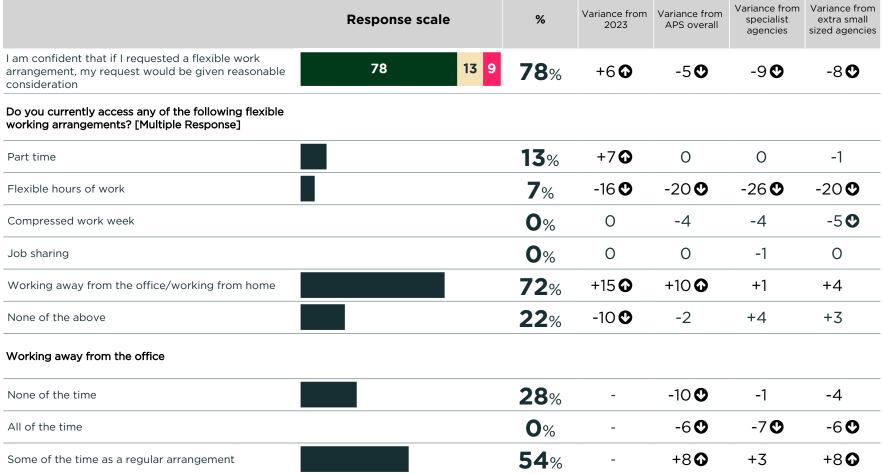
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At least 5 percentage points greater than comparator

Key

Flexible work





The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Kev At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Positive Neutral Negative



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Working in the APS

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	54 15 30	54 %	-	-11 O	-13 O	-14 O
The people in my workgroup demonstrate stewardship	85 13	85%	-	+8♠	+5♠	0
The culture in my agency supports people to act with integrity	46 24 30	46%	-	-31♥	-33♥	-34 O
I believe strongly in the purpose and objectives of the APS	85 13	85%	-1	-2	-1	0
I feel a strong personal attachment to the APS	48 39 13	48%	-11 ♥	-17 ⊙	-11 ⊙	-7♥
My workgroup considers the people and businesses affected by what we do	98	98%	-	+13 🕥	+10 🕥	+60

Key



At least 5 percentage points less than comparator

3.5.

Positive Neutral Negative

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At least 5 percentage points greater than comparator

Job satisfaction

	Response scale	•	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	59 20	22	59 %	-14 👁	-10 👁	-13 👁	-15 ♥
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	83	11	83%	+13 🐼	+20 🕢	+19 🚱	+80
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	78	13 9	78 %	+12 🐼	-3	-6 O	-5♥
I am satisfied with the stability and security of my job	70	22	70 %	-25♥	- 15 ♥	- 12 ♥	-12 ♥

Clarity and autonomy

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	89	89%	-5♥	-4	-4	-5♥
I am clear what my duties and responsibilities are	85 1	85%	-10 👁	+5 ☆	+5 ☆	+5 •
I have a choice in deciding how I do my work	85 1	85%	+10 🐼	+19 🐼	+10 🐼	+7 0
Where appropriate, I am able to take part in decisions that affect my job	74 13	74 %	-12 🗸	+3	-1	-4

Key

At lea

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 13.

Performance

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		39 %	0	+12 🐼	+90	+7 0
Very good		39 %	-19 O	-16 O	-15 🛡	- 15 ♥
Average		17 %	+15 �	+2	+4	+5♠
Below average		4%	+4	+2	+3	+3
Well below average		0%	0	-1	-1	-1

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	89	89%	-5♥	+11 🐼	+80	+4
My workgroup has the tools and resources we need to perform well	70 17 13	70%	-80	+11 🐼	+11 🕢	+7 0
The people in my workgroup use time and resources efficiently	83 11	83%	-4	+7 0	+4	0
My job gives me opportunities to utilise my skills	80 13	80%	0	0	-2	-4
In the last 12 months, the formal learning I have accessed has improved my performance	76 18	76 %	-	+18 🚱	+20 🕢	+14 🚱

Key

At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Which of the following statements best reflects your current current position?	t thoughts about working in your					
I want to leave my position as soon as possible		15%	+7 0	+6 🐼	+80	+ 7 •
I want to leave my position within the next 12 months		20%	-3	-3	-2	-3
I want to stay working in my position for the next one to two years		39 %	-14 👁	+1	-2	-3
I want to stay working in my position for at least the next three years		26%	+96	-4	-4	-1
What best describes your plans involved with leaving your o	current position?	6 %	+60	+1	+2	0
l am pursuing another position within my agency		0%	0	-43 O	-28 O	-11 👁
I am pursuing a position in another agency		31 %	-32 O	+50	-4	-17 👁
I am pursuing work outside the APS		44%	+7 0	+340	+30 🏠	+320
It is the end of my non-ongoing, casual or contracted employment		6%	+60	+4	+1	-1
Other		13%	+13 🕡	-1	-1	-3

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
What is the primary reason behind your desire to leave your current position? (5 highest responses):					
Senior leadership is of a poor quality	42 %	-	-	-	-
There are a lack of future career opportunities in my agency	25 %	-	-	-	-
I want to try a different type of work or I'm seeking a career change	8%	-	-	-	-
I am not satisfied with the work	8%	-	-	-	-
I am looking to further my skills in another area	8%	-	-	-	-

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your em discrimination on the basis of your background or a pe						
Yes		20%	+17 🐼	+10 🐼	+12 🐼	+13 🚳
No		80%	-17 👁	-10 👁	-12 👁	-13 👁
Did this discrimination occur in your current agency?						
Yes	The data for this question has been hi	dden for anony	ymity reasons.			
No The data for this question has been hidden for anonymity reasons.						

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected to haras current workplace?	sment or bullying in your					
Yes		20%	+14 🐼	+9	+11 🐼	+9 0
No		78 %	-16 🗸	-6♥	-80	-7♥
Not sure		2%	+2	-3	-3	-3
Did you report the harassment or bullying?						

I reported the behaviour in accordance with my agency's policies and procedures

The data for this question has been hidden for anonymity reasons.

It was reported by someone else

The data for this question has been hidden for anonymity reasons.

I did not report the behaviour

The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	of your duties, in the last 12 months have you ency engaging in behaviour that you consider uption?					
Yes		9%	0	+6 	+6 ۞	+60
No		78 %	-80	-13 👁	-14 👁	-14 🗸
Not sure		9%	+60	+5 ☆	+6 🚱	+4
Would prefer not to answer		4%	+2	+2	+2	+3

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



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Demographics

How do you describe your gender?	Responses
Man or male	52%
Woman or female	43%
Non-binary	0%
I use a different term	0%
Prefer not to say	4%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	9%
No	91%

Do you have carer responsibilities?	Responses
Yes	33%
No	67%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	2%
No	98%

Do you identify as culturally and linguistically diverse?	Responses
Yes	33%
No	67%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	75%
Australian Aboriginal and/or Torres Strait Islander	0%
New Zealander (excluding Maori)	0%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European	2%
North-West European (excluding Anglo-European)	0%
Southern and Eastern European	5%
South-East Asian	9%
North-East Asian	11%
Southern and Central Asian	7%
North American	0%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	0%
Sub-Saharan African	O%

Do you consider yourself to be neurodivergent?	Responses
Yes	4%
No	76%
Maybe	11%
I am unsure what neurodivergent means	9%

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Agency position



Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership -Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.



76

77

78

79

80

81

82

83

84



58

70

71

72

73

74

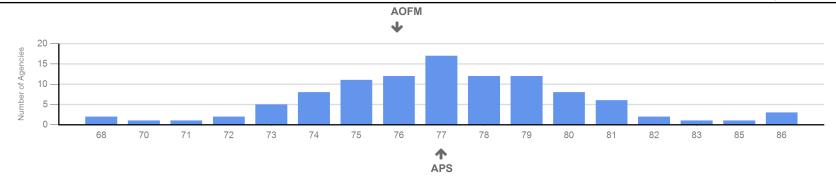
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APS

75

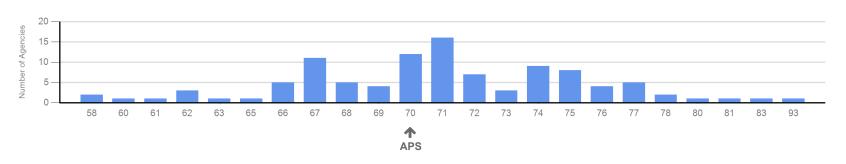
Ranking: 74th of 104

87



Leadership - SES Manager Index

The agency data for this index has been hidden for anonymity reasons.



Agency position



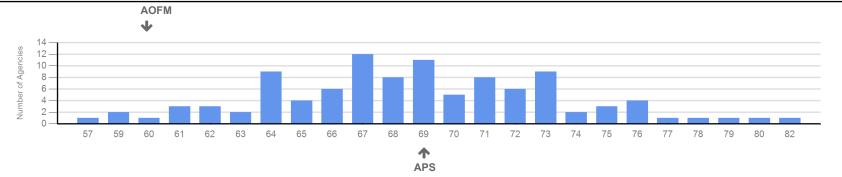
Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership -Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

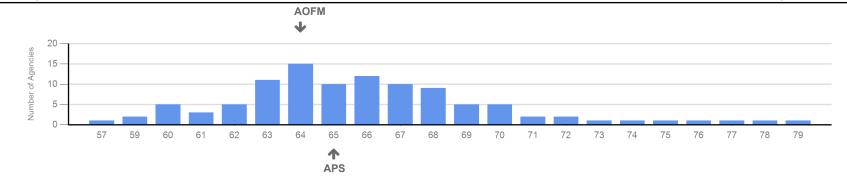
Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.

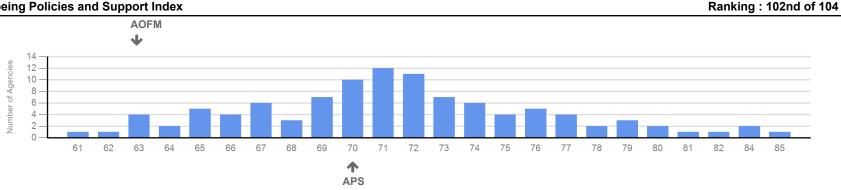




Ranking: 73rd of 104 **Enabling Innovation Index**



Wellbeing Policies and Support Index





Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

At least than co	5 percentage points greater mparator At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
.1	My agency supports and actively promotes an inclusive workplace culture	48%	- 27 ⊙	-33 ⊙	-32 ⊙	- 31 ⊙
.2	Change is managed well in my agency	24%	-30 º	-20 º	- 19 ⊙	-22 ©
.3	Internal communication within my agency is effective	46%	-18 o	-12 º	-12 º	-9 o
.4	My SES manager routinely promotes the use of data and evidence to deliver outcomes	The data for reasons.	r this questic	on has been l	hidden for a	nonymity
.5	The culture in my agency supports people to act with integrity	46%	-	-31 o	-33 0	-340

Australian Government

Australian Public Service Commission

The data for this question has been hidden for anonymity

reasons.

My SES manager promotes cooperation within

and between agencies

Time to take action

	Celebrate	Q	_	ate further n our teams	<u>₩</u>		Opportunities
What things do we do well?				ities coming out explore further?	Areas w	ve need to focus c	n and turn into action
Think about how we can build on our stre from what we are good at.		How could we inves more detail or throu		ooking at the data in ith staff?		the key things we nee nere better?	d to improve to make



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

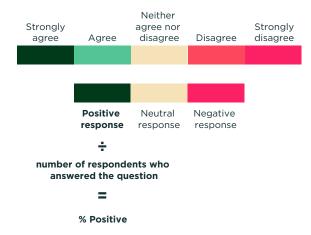
	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					



Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Al	ways	Often	Sometimes	Rarely	Never







Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166	= 317				
% Positive	317 ÷ 613	S = 52 %				

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/aps-agencies-size-and-function

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

